ABSTRAK

ASRI YANTI **"**Implementasi Sistem Rujukan Bpjs Kesehatan Di Rumah Sakit Umum Daerah Syekh Yusuf Kabupaten Gowa" (dibimbing oleh Dr.Harniati, S.Kep.,Ns.,M.Kes dan Dr.H. Mohammad Basri.,SKM.,M.Kes)

Fasilitas Kesehatan Tingkat Pertama (FKTP) dan Fasilitas Kesehatan Rujukan Lanjutan (FKRTL) wajib menerima pelayanan medis, dan sistem rujukan harus diterapkan. Layanan yang dihasilkan dari penerapan rujukan yang cepat dan tidak akurat.

Jenis penelitian yang digunakan adalah penelitian kualitatif deskriptif dengan informan penelitian yaitu staf RS Syekh Yusuf yang bertanggung jawab dalam penerapan sistem rujukan online peserta BPJS Kesehatan. Jumlah informan adalah 9, dan keputusan informan didasarkan pada petugas kesehatan di area bisnis Rumah Sakit Shekhyusuf, dan melalui pengambilan sampel yang disengaja, tugas dan tanggung jawab dipenuhi dalam sistem klien. Pengumpulan data dilakukan melalui wawancara mendalam dengan informan sesuai pedoman wawancara. Data yang terkumpul ditranskrip berdasarkan hasil wawancara, kemudian diberi kode, diolah, dan disajikan dalam bentuk tabel dan narasi.

Dalam penerapan sistem rekomendasi online, hasil kajian terhadap kategori input, kondisi manajemen sistem rekomendasi, inkonsistensi diagnostik dan tujuan poli, kenyamanan bagi pasien dan petugas kesehatan dalam kondisi jaringan. Kategori proses sistem rujukan meliputi komunikasi antar fasilitas kesehatan. Dan kategori keluaran memiliki catatan dan laporan.

Kata Kunci:BPJS Kesehatan, Rujukan, Rumah Sakit

ABSTRACT

ASRI YANTI "Implementation of the BPJS Health Referral System at the Syekh Yusuf Regional General Hospital, Gowa Regency" (supervised by Dr. Harniati, S.Kep., Ns., M. Kes and Dr. H. Mohammad Basri., SKM., M. case)
First Level Health Facilities (FKTP) and Advanced Referral Health Facilities (FKRTL) are required to receive medical services, and a referral system must be implemented. Services resulting from rapid and inaccurate application of referrals.

The type of research used is descriptive qualitative research with research informants, namely Syekh Yusuf Hospital staff who are responsible for implementing the online referral system for BPJS Health participants. The number of informants was 9, and the informants' decisions were based on health workers in the business area of Shekhyusuf Hospital, and through purposeful sampling, duties and responsibilities were fulfilled in the client system. Data collection was carried out through in-depth interviews with informants according to interview guidelines. The collected data was transcribed based on the results of the interviews, then coded, processed, and presented in the form of tables and narratives.

In implementing the online recommendation system, the results of the study of input categories, management conditions of the recommendation system, diagnostic inconsistencies and poly objectives, comfort for patients and health workers in network conditions. The referral system process category includes communication between health facilities. And the output category has notes and reports.

Keywords: BPJS Health, Referral, Hospital